**NAXT Quick tips**

**WORN CORE CREDITS**

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| Customer has returned a **worn** core in *any* condition. Worn = Used  (see Parts return process for unused parts) | | Customer is not returning worn core or has lost it |
| cid:image001.png@01D20F5C.F82C33E0 | |  |
| Warranty account / TEPS customers claiming warranty | Non-Warranty account | Any account |
| * Full core credit + Warranty   (regardless of condition) | * Full * Damaged * No Credit   (Check Core Acceptance Criteria at CAT website) | * No Credit |

[**https://dealer.cat.com/en/ps/parts/reman/core.html**](https://dealer.cat.com/en/ps/parts/reman/core.html)



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| *The sales order OR segment the reman was sold on is:* ***NOT INVOICED*** | *The sales order the reman was sold on is:* ***INVOICED*** |
| **Go to:** same sales order the reman was sold on > | ***Create:*** *New Sales order >* |
| *Inventory > Core return* | |
| [prt-9-1-sop-process-a-core-return](http://intra/files/prt-9-1-sop-process-a-core-return---feb-2016-pdf-UQQczz.pdf) | |
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